

Macintosh users Modem Script Installation

Mac OS 9.1-9.2

1. Double click the CD-ROM icon on your desktop.
2. Double click the Modem Scripts folder.
3. Open a Window showing the contents of your hard disk.
4. Double click the System folder.
5. Double click the Extensions folder.
6. Double click the Modem Scripts folder.
7. Arrange both Windows containing the both of the Modem Scripts folders side by side of each other.
8. Drag and drop the 56USBP icon from the Modem Scripts folder from the CD-ROM window into the Modem Scripts folder from the hard disk window. This completes the modem script installation.

Mac OS X (10.0)

1. Double click the CD-ROM icon on your desktop.
2. Open the Modem Scripts folder.
3. Open a Window showing the contents of your hard disk.
4. Double click the Library folder.
5. Arrange the window containing the Modem Scripts folder side by side the window that contains the Library folder.
6. Drag the 56USBP icon from the Modem Scripts window and drop it onto the Modem Scripts folder inside of the Library window.
7. Click the Apple menu and choose ReStat. This completes the modem script installation.

Installing Communications Software

Best Data includes complimentary fax software on the product installation CD. Please refer to the instructions below to install the software. This software is not required if you are only going to use the modem for connecting to the Internet.

Windows Computers (Windows 98, ME, 2000, XP)

Insert the Best Data Installation CD into your CD-ROM Drive. Click Start and Run. Type: D:\FAX TALK\SETUP.EXE (Please substitute D: with the correct drive letter to your CD-ROM drive.) Follow through the on-screen prompts to complete the installation.

Macintosh Computers (OS 8.6-9.2)

Insert the Best Data Installation CD into your CD-ROM drive. Double click the CD-ROM icon on your desktop. Double click the SW Bundle folder. Double click the FAXstf Installer icon. Follow through the on screen prompts to complete the installation.

Technical Support

There are multiple ways to contact Best Data Technical Support. The hours and ways to contact our support are listed below.

Prior to contacting Technical Support please make sure you have the following information readily available for our technicians:

1. Model #: 56USBP
2. CPU type and speed (ex: Intel Pentium 4 1.6ghz)
3. Operating system version (ex: Windows XP, or Mac OS 9.2)
4. Documentation for the issue that you are experiencing.
5. Any troubleshooting steps you have made.

Technical Support Options

Option 1

TechXpress
Telephone: 800-587-8167
24hrs/7 days a week
\$7.00 flat fee per incident

Option 2

Best Data Free Support
Telephone: 818-773-9600
Mon Fri, 8 4:30 PST
Email: tech@bestdata.com
www.bestdata.com/tech/tech.htm

BESTDATA 56K USB PLUS QUICKSTART GUIDE

QuickStart Guide 56K USB Plus External Modem

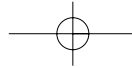


 **BEST DATA**

Model#56USBP

P/N 25849

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Safety Notice

To avoid a shock hazard:



Do not connect or disconnect any cables or perform installation, maintenance, or reconfiguration of this product during an electrical storm.

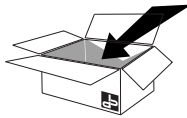
Important Notice

The model # of your Best Data product is 56USBP. Please refer to this model # when contacting our support staff or viewing our website.

56USBP

Package Contents

1. 56USBP External USB Modem
2. Quick Start Guide
3. Warranty Card & FCC Notice
4. RJ-11 Telephone Cable
5. Modem Installation CD
6. USB Cable



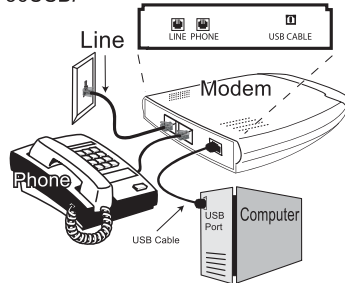
System Requirements

Please make sure your computer meets the following minimum requirements prior to installing this product.

IBM PC Compatibles
 Pentium 233 MHz or higher CPU
 Windows 98/ME/2000/XP
 CD-ROM Drive

Apple Macintosh
 Apple Macintosh G3, G4, or iMac
 Mac OS 9.1 or above
 CD-ROM Drive

56USBP



Before You Begin

It is highly recommended to remove any existing modem and modem driver from your computer prior to installation. Please refer to your previous modem manufacturer's documentation for specific instructions to properly remove their product.

Hardware Installation

Please follow the steps below to properly install the modem.

1. Shutdown and turn off the power to your computer.
2. Connect one end of the supplied USB cable into an available USB port located either on the front or rear of the computer case or into a port located on a USB hub.
 Note: The USB port that you connect the modem to must be a powered port otherwise you will receive a notification stating there is not enough power to run the device. You cannot install the modem into most USB ports that are located on either your keyboard or monitor.
3. Connect the remaining end of the USB cable into the USB port on the back of the modem.
4. Insert one end of the supplied telephone cable into the connector marked LINE on the back of the modem case. Connect the remaining end of the telephone cable to your telephone wall outlet. You may optionally connect a telephone set to the connector marked PHONE on the rear of the modem.
5. Turn on the power to your computer and insert the Best Data Installation CD into your CD-ROM drive as the system is booting up. Wait for your system to finish the boot cycle.

Continue to the next section to install the modem driver and software. Please follow the instructions that apply to your operating system.

Note: for Windows users: If you are not familiar with the drive letter of your CD-ROM you can double click the My Computer icon on your desktop and look at the CD-ROM icon. The icon will show the correct drive letter after the name of each drive (example: C:, D:, E: etc.).

**Windows users
 Modem Driver Installation**

Windows 98

1. When Windows is starting you will be notified that a new USB Device was found. Click the Next button to continue.
2. Click Search for the best driver, and click Next.
3. Click Specify A Location and type: D:\WIN98 (substitute D: with the correct letter of your CD-ROM drive). Click Next to continue.

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4. 56USBP USB CDC Modem is displayed. Click Next to continue.
5. Click Finish. Repeat these steps when the next Wizard appears.

Windows ME

1. When Windows is starting you will be notified that new hardware was found. Click Specify The Location Of The Driver and click Next.
2. Click Specify A Location. Please uncheck any other boxes if they are checked. In the space provided type: D:\WINME (substitute D: with the correct letter of your CD-ROM drive) and click Next.
3. 56USBP USB CDC Modem is displayed. Click Next to continue.
4. Click Finish. Repeat these steps at the next wizard.

Windows 2000

You must login with administrative rights

1. After the desktop appears you will see the Found New Hardware Wizard, click Next to begin.
2. PCI Device is displayed. Click Search for a suitable driver for my device and click Next.
3. Check the box that reads: Specify a Location. Make sure no other boxes have been checked. Click Next to continue.
4. Type: D:\WIN2K_XP (substitute D: with the correct letter of your CD-ROM drive) and click O.K. 56USBP is displayed. Click Next to continue.
5. Click Yes at the digital signature dialog box.
6. Click Finish to complete the installation.
7. Please refer to the ICH folder on the installation CD to install the Internet On Hold Software

Windows XP

You must login with administrative rights

1. After the desktop appears the new hardware found wizard will appear. Select the option to Install From a List or Specific Location. Click the Next button to continue.
2. Select Search for the best driver in these locations. Select Include This Location in the Search and type: D:\Win2k_XP (Note: Please substitute D: with the correct letter of your CD-ROM drive). Click NEXT to continue.
3. You will be informed that the driver has not passed Windows Logo testing. Click the Continue Anyway button to proceed.
 Note: Do not be concerned with the actual text within this box. This product was completely tested for compatibility with Windows XP prior to the release of the product.
4. Click Finish to complete the installation.
5. Please refer to the Installation CD to install the Internet On Hold Software.

